

## *New Hope honors employees at annual Christmas gathering*

New Hope held its annual staff and board Christmas gathering on Friday, December 9<sup>th</sup> at the Arcadia Legion Hall in Arcadia. Staff members, board members and their guests enjoyed a wonderful meal provided by the New Hope Family Association, and catered by Lidderdale County Store. Following dinner was the presentation of employee awards.

Recognition was given to staff members celebrating 5, 10, 15, 20, 25, 30 and 35 years of service and also to the Employees of the Month for 2011. Deb Riesberg was awarded the Award of Excellence for Client Contact and Sandy Rohe was awarded the Award of Excellence for Leadership/Support.

Deb's nomination came at the request of 2 New Hope client families. Here are just a few of the great things these families had to say about Deb,

“Deb is very energetic and outgoing and always meets us at the door with a smile and helpful information whenever we come for a visit. She sees to it that our loved one and family have all the information and assistance we need. When there is a problem or question, she is someone we can comfortably approach for answers and solution. She goes above and beyond what is expected, always taking care of things in the home.”

In addition, Tammy Sauer, director of residential services, added that both co-workers and supervisors, alike, know they can count on her every day. Deb is an excellent mentor and friendly to everyone. She is known as the “queen” of service note auditing and affectionately known as the “eagle eye”, even the tiniest errors are always caught by her.

Sandy Rohe's award was presented by her supervisor, Jodie Jansen, director of development. This is what Jodie had to say about Sandy,

“When people hear her voice they are instantly connected to New Hope. She has a keen eye for gold & treasures that people are willing to pay more for. Some say she is the queen of the drive thru. She always has New Hope's best interests in mind. At any given time you will find customers laughing and joking with her. She will take the extra time to say a very appreciative kind and encouraging word to all, even her supervisor. She gives her volunteers a fun place to socialize and makes them want to help New Hope. The Development department is fortunate to have Sandy as part of our team. You do contribute above and beyond what is expected with exceptional support of the overall philosophy of New Hope.”

Deb Riesberg was awarded the Award of Excellence for Client Contact, here she is pictured with Tammy Sauer, director of residential services (left) and Rhonda Mart, executive director (right. )



Sandy Rohe was awarded the Award of Excellence for Leadership/Support, here she is pictured with Rhonda Mart, executive director (left) and Jodie Jansen, director of development (right.)



